

MMBPLC/HO/CSD/RFQ/2025/11/066

Subject: **Request for Quotation (RFQ) for “Renewal of Oracle Software Licenses & Support for 1 Year” in Bank’s website of Modhumoti Bank PLC.**

Dear Sir,

This is to inform you that Modhumoti Bank PLC invites sealed quotations from authorized Oracle partners/vendors for the renewal of Oracle software licenses and associated support services. The objective is to ensure uninterrupted operation of the Bank’s mission-critical systems and IT infrastructure.

SL.	Item Name	Item Description	CSI Number	License Quantity	Amount in BDT.
1	Software Update License & Support	Oracle Tuning Pack - Processor Perpetual	22053668	8	
2	Software Update License & Support	Oracle Active Data Guard Processor Perpetual	22053668	8	
3	Software Update License & Support	Oracle Database Enterprise Edition- Processor Perpetual	22053668	8	
4	Software Update License & Support	Oracle Diagnostics Pack - Processor Perpetual	22053668	8	
<b>Total amount including VAT &amp; Tax</b>					

**A. General Criteria of Submitted Documents:**

- Oracle Database Licenses (Enterprise/Standard Edition – as applicable)
- Any additional Oracle components currently subscribed by Modhumoti Bank PLC.
- The quotation should cover:**
  - Annual License Renewal Cost
  - Technical Support & Software Update License
  - Premier Support Coverage
  - Validity Period of the Quotation (Insert)
- Vendor Eligibility Criteria: Vendors must provide:**
  - Valid Oracle Partner Authorization.
  - The bidder/partner must have at least three Financial sector experience in providing Oracle software renewal and support services.
  - Updated Trade License, VAT, and Tax Certificates, TIN, Tax return certificate.
  - Company Profile with contact details of key personnel with Organogram.
  - Support Escalation Matrix.
- Submission Requirements: All quotations must include:**
  - Detailed price (total price, tax/VAT where applicable).
  - Scope of support services.
  - Delivery/activation timeline.
  - Terms & Conditions Insert (if Any).
- Evaluation Criteria: Modhumoti Bank PLC. will evaluate quotations based on:**
  - Compliance with requirements
  - Total cost
  - Vendor experience and authorization
  - Support quality and SLA commitments
  - ISO: 9001:2015, ISO:27001:2022

**B. General Terms and Conditions:**

- Purchaser’s Right:** The Purchaser reserves the right to accept/ cancel/ reject any or all offer without assigning any reason. The Purchaser is not obliged to purchase the lowest offer or any offer at all. The Purchaser reserves the right to share the Bidder’s response to this RFQ with its advisors and Purchaser Business Units. Purchaser reserves the right to: conduct negotiations with one or more Bidder and/ or accept the Bid without any negotiations.

2. Bid Submission/ Closing Date: The Quotation shall be mail to the below mentioned address:  
**Chairman Purchase Committee, Common Services Division (CSD), Level-7, Modhumoti Bank PLC., Head Office, 94 Gulshan Avenue, Dhaka-1212 on or before 4<sup>th</sup> December, 2025.** The Purchaser reserves the right to reject any Quotation submitted after the Closing Date. The Purchaser reserves the right to change the Time Schedule at any time.
3. Required Content of the Quotation: Quotation must be submitted as per prescribed form as instructed below:
  - Proposal must be addressed for “**Chairman Purchase Committee**” of Modhumoti Bank PLC.
  - Complete proposal/offer must be signed with date by the authorized representative of the company.
  - Bidders have to submit separate Technical and Financial response for each Lot.
  - Manufacturer's authorization letter should be submitted of all Major Products in the bid documents.
  - Copy of Updated Trade License, Income TAX certificate, BIN certificate, VAT certificate, Bank Solvency Certificate.
4. Quotation Validity: The Quotation shall be valid for 90 calendar days from the Quotation submission/ closing date.
5. Manipulation or any kind of unusual approach or failure to submit the proposal/offer within stipulated time frame will be treated as “Disqualification” to attend in the bidding.
6. Commercial Terms and Conditions:
  - **Price:** Rate should be quoted in BDT with figure & words including VAT and all applicable Taxes as per Govt. rules.
  - **Payment Terms:** 100% payment may be made after completion of Job.
  - Payment will be made after Final Acceptance (FAC will be given after successful delivery) & upon submission of the bill with work order & original challan which is duly signed by authorized personnel (Name & Seal, if available).
  - Payment will be made through Bank Account only.
  - **Price Submission:** The bidder shall have to submit the price in the letter head pad.
7. The Bidder shall have to submit their proposal as per the format attached with the RFQ. Any proposal not following the format will be considered as disqualified and will not be considered for evaluation.

Thanking you.

**S. M. Shahin Iqbal**  
VP & Head of  
Common Services Division  
Modhumoti Bank PLC.